

## TO ALL GN STAFF HOUSING TENANTS LOCATED IN IQALUIT

This is an update for all NHC GN Staff Housing Tenants:

As of October 1<sup>st</sup>, 2020 there will be a new after-hours on call number, please see below for updated information. Any issues or complaints regarding your unit or building should be directed to Nunavut Housing Corporation Staff only. The following is a list of contacts should you need to report any maintenance issues, complaints or if you require emergency assistance after regular business hours.

For ALL Non-Urgent Repairs and Non-Urgent Maintenance requests at any time please email: NHCIQ SHWorkOrders@gov.nu.ca

For urgent issues and emergencies during regular business hours (Monday to Friday, 8:30 a.m. to 5 p.m.) or to report any complaints please contact one of the following

David Jackson, A/Tenant Relations Officer – 867-975-7235, <a href="mailto:djackson@gov.nu.ca">djackson@gov.nu.ca</a>
Amy Fitzpatrick, Accommodations Clerk – 867-975-7217, <a href="mailto:afitzpatrick@gov.nu.ca">afitzpatrick@gov.nu.ca</a>
Tommy Holland, Accommodations Coordinator – 867-975-7226, <a href="mailto:tholland@gov.nu.ca">tholland@gov.nu.ca</a>
Crystal Byrne, A/Property Management Officer – 867-975-7204, <a href="mailto:cbyrne@gov.nu.ca">cbyrne@gov.nu.ca</a>
Lana Drouillard, A/Manager of Staff Housing – 867-975-7210, <a href="mailto:ldrouillard@gov.nu.ca">ldrouillard@gov.nu.ca</a>

Should you have an emergency situation after regular business hours please contact the after-hours on call staff at our new number 867-877-4118. The following is a list of items that would consist of an emergency:

- 1. No heat
- 2. Locked out of unit
- 3. Frozen Doors
- 4. Major leaks or plumbing issues
- 5. Vandalism (window broken, door kicked in etc..)

Thank you for your cooperation.

Sincerely, NHC Iqaluit-Property Management Team